

July 6<sup>th</sup> Park Grove Pet Hospital will be allowing clients back into the building!

The plan!

- When arriving at Park Grove Pet Hospital clients will continue to check in curbside with a front desk staff member. When checking in please let the front desk staff know if you would like to come in masked with your pet or continue with curbside care. Our Technician appointments, medication and food will continue to stay curb side/ curb side pickup.
- A PGPH CVT or Assistant will then call client to get the patient history. Once the history is taken a CVT or Assistant will meet client at one of our side doors and escort 1 masked client with patient to an assigned room.
- The Doctor and CVT/ Assistant will then address any concerns and complete the physical exam while in exam room.
- When the appointment is finished, we ask that you stay in the exam room. From here a staff member will check out client/ patient in the exam room. The CVT/ Assistant will then direct client out the door they entered the hospital.